

Common Concerns

Here are a few questions to ask your contractor:

1. I understand that if your estimate is lower than your competitor-that does NOT save me money, but rather will save my insurance company money.
2. Does your company have insurance?
3. Do your crews have a separate insurance policy?
4. Do you have a Sign Allowance or Advertising Program that is beneficial to the homeowner?
5. Can you help me ensure all damage is included on my claim and that they are paying fairly?
6. Can you repair all damage on my claim, or just roofing?
7. Are you local? Where is your headquarters?
8. What kind of Labor Warranty do you have?
9. How many years have you been in business?
10. Did the insurance company pay me fair market rate based on the adjuster's summary?
11. Are you a member of the (NTRCA) North Texas Roofing Contractors Association?
12. Are you a member of the (BBB) Better Business Bureau?
13. Are you a member of Angie's List?
14. Are you a member of The Good Contractor's List?
15. Do you cut costs by hiring inexperienced crews or ordering second-hand material?
16. How long will it take to complete the job?
17. Do I pay anything prior to job-start?
18. Did you feel comfortable with the sales person?

Here are a few things to listen for during your appointment.

Did they mention.....

1. If their crews use nail guns or hand nail with hammers?
2. How many nails would be installed per shingle?
3. If they pay their crews bonuses or a checks & balances system?
4. If their salesmen or employees perform additional clean up?
5. If they offer any additional steps to protect your landscape?
6. Name Brands ? – GAF and Certainteed are reliable brands.
7. If they are Certified Contractors of name brands such as GAF, Certainteed, etc.
8. How to save you money on your insurance premium? (Class 4 Impact Resistant Shingles)
9. How to save you money on your electric bill / energy bill? (Barriers, Ventilation)